



Lanterne Rouge Tours
Premium short-stay cycle touring experiences



TERMS and CONDITIONS

Register your interest

To register your interest in participating in a Lanterne Rouge Tour please email us at:

info@lanternerougetours.com.au .

If you wish to book for a scheduled Lanterne Rouge Tour (see our website's [Calendar](#) page) please identify your desired tour dates and indicate the number of guests you would like to register for.

If you would like to make arrangements for your own private Lanterne Rouge Tour, or to enquire about a tour on a weekend not already scheduled in our Calendar, then please contact us via the email address (info@lanternerougetours.com.au) and we will follow up to discuss your needs and prospective touring dates. As a rule, tours organised for dates that are outside our Calendar schedule require a minimum of 8 guests (inclusive of non-riders).

Deposit

To reserve your Lanterne Rouge Tour a **deposit of \$300 per person** is required. Deposits can be made by direct EFT to Lanterne Rouge Tours. If a booking is made less than 60 days before a tour's scheduled start date then full payment of deposit plus balance is required.

Final Payment

The balance of your tour cost is **due 60 days prior to the commencement date** of your Lanterne Rouge Tour. Late payment of your final balance may incur an additional service fee or possible cancellation of your original booking and the forfeiture of your deposit.

Cancellations and Refunds

It would be great if your planned cycling escape was the number one priority in your life but we understand that sometimes one's best plans and intentions can be affected by circumstances beyond one's control. Life can be busy. To give you some certainty the following table details our cancellation policy and timeline.

CANCELLATION POLICY

DAYS TO DEPARTURE	CANCELLATION FEE	CHANGE TO DIFFERENT TOUR
More than 60 days	Booking Deposit \$300	-
30 to 60 days	50% of full tour cost	Original booking deposit
30 days or less	100% of full tour cost	50% of tour cost but subsequent tour's booking cost discounted by 10%

Notification of a guest's need to withdraw from a booked Lanterne Rouge Tour should be made in writing and at the guest's earliest convenience. Cancellation fees may be reduced, at the company's discretion, if the consequent vacancy can be rebooked.

Group Size

In order to maximise the safety and enjoyment of guests joining a Lanterne Rouge Tour, group sizes will rarely exceed 12 guests (including riders and non-riders). Notwithstanding instances of force majeure or the failure of 3rd parties, Lanterne Rouge Tour trips will proceed once a minimum of 6 guests are confirmed. Lanterne Rouge Tours reserves the right to cancel a tour and refund all affected guests' monies if the minimum guest numbers are not achieved. In normal circumstances Lanterne Rouge Tours will give notice of a Tour's cancellation at least 6 weeks prior to that tour's scheduled departure date. In such instances, repayment of affected guests' monies will constitute full settlement. Lanterne Rouge Tours cannot be responsible for expenses incurred by guests in preparation for any cancelled tour.

Cancellations by Lanterne Rouge Tours

Lanterne Rouge Tours will make every effort to ensure that scheduled and booked tours will proceed as planned, however, Lanterne Rouge Tours reserves the right to cancel a Tour at any time as a consequence of circumstances or events beyond our control. In such instances Lanterne Rouge Tours undertakes to inform tour participants of the cancellation as soon as possible. Affected guests' monies will be promptly repaid in full and this will constitute full settlement by Lanterne Rouge Tours.